

COMMENTS ON PUBLIC LIGHTING DEPARTMENT SERVICES

- Public lighting improvements are needed in the Warrendale Community. The side streets that line Paul Street have little or no lighting. Also, we have had many water main breaks along the 600 block of Dayton Road in the past year. After the last break, the City left barricades and tape up for more than two months at the corner of Dayton and Auburn. My compliments to the Warrendale Patrol that we often see patrolling up and down the neighborhood roads. I also want to say a big thank you for the terrific job that the City's trash collection service is doing. Bulk garbage days rarely find any of us cleaning up left over debris. You have a great collection crew in the Warrendale Community.
- The City needs better supervision and money management in the Public Lighting Department and better police patrol of the local neighborhoods. There is a block of dope dealers three blocks from my house. The City park at Coyle and Puritan needs more attention. The City needs to remove and replace dead trees in neighborhoods. It also needs to maintain better drug reporting methods for citizens and protection for those who report drug activity.
- Police and Fire employees are not volunteers. You do not pay them enough. Stop wasting money downtown. Help the community by cutting trees and lighting streets. It would help to see what I was driving on. Why don't police officers follow tow trucks hauling junk cars between the hours of 12:00 a.m. and 6:00 a.m. to catch them dumping junk cars onto our streets?
- Detroit would be a wonderful place to live, if buses came on time and the parks were clean and we had some streetlights.
- I think there is high auto theft due to poor street lighting, which is due in part to the lack of trimming of trees that reduces the effectiveness of some streetlights. Also, there are too many house break-ins and side-streets are never cleaned in the winter.
- Kids are being killed by drug dealers at night with shootings at any hour, sometimes one, two, or three o'clock in the morning. Also, there is no snow removal in wintertime and the lighting on east Outer Drive is so bad that half the time the lights are out.
- Bulk pickups should be twice a month. There needs to be better lighting in the neighborhoods. City-owned lots should be cut every two weeks. Detroit needs massive public transportation. Storeowners should be ticketed for litter around their property as this makes neighborhoods unattractive.
- We need faster responses in the City for police protection and problems. We also need concerned police, better lighted streets (the lights we have now are poor), and curfews for children under the age of 18.
- 1. Garbage collectors leave a lot of debris behind and tear-up the lawns picking up garbage. 2. Lights are only on some of the time. Streets should always be lit. 3. Recreation activities are not communicated well. Disrepair of facilities is a strong reason for not going to the facilities. Rough children at the facilities are also a deterrent. 4. The City needs to provide family related activities and not just a place for wayward teens and preteens to hang out.
- The City of Detroit is a good city. However, as with any city, we have problems in my neighborhood, including the streetlights, which are a "big problem" because they are always out. Also, too many females are being robbed at bus stops. We are more willing to cooperate with you than you think.

- A “poor” answer choice was needed on the survey form. Some City services are done, but done poorly. Streetlights cannot be maintained because hoodlums break them on a regular basis. Why are some streetlights so much brighter (casting more light) than the ones in the neighborhood? The attitude of some of the lady bus drivers needs improvement. I have noticed that they will pass you up in a heartbeat, acting as though where you are standing is not a regular stop. Can a team be assigned to put the signs back up so that there is no excuse? I needed an entire page for comments.
- People can do a lot to maintain neighborhoods. The pride of the people is necessary to supplement basic City services. The high crime, abandoned buildings, rubble strewn lots, and the lack of lighting, seem to stifle pride in too many instances. Provide basic services and catalytic pride will follow.
- I probably see more of Detroit than most people do because I make home visits in all areas of Detroit. Many areas have poor quality housing stock and it's difficult finding streets when street signs are missing. I think lighting has improved greatly in the past few years and I have no complaints about regular garbage pickup. However, bulk pickup is not very consistent, with actual pickup occurring a day early and as much as a week late.
- My residence is near Wayne State University (WSU) and the Cultural Center. Therefore, police (13th Precinct and WSU public safety officers) protection is very good. Streetlighting on Second Avenue is often out. Traffic signs at Forest and Woodward barely allow pedestrians to get halfway across before the stop sign starts blinking. There's a tree stump needing removal (for one year) on the median near Federal Mogul and the WSU Library storage building on Prentis and Cass Avenue. Please remove. The City put up a Prentis Street sign, which was quickly stolen. The area is livable but plain. Downtown could use a modern shopping center with stores such as Sears and Penneys.
- The vacant house demolition program needs to be stepped up and completed. There is a vacant house at 19344 Hull, which is an eyesore. It is an open building and former drug house that has been vacant for a number of years. It has been on the demolition list twice and yet is still standing. The vacant house problem should have been corrected a long time ago. Perhaps, the monthly residential bulk pickup should be returned to the alleys if pickup is not done weekly, or increase ticketing with additional judges. Public lighting is only adequate. The new fixtures do not provide the amount of light that the old fixtures did. Perhaps, more care should be taken when purchasing lighting fixtures.
- For three years, I have requested the pruning of a tree, and to date nothing has happened. I live on a street where there is only one light for the whole block and that light is at beginning of the block.
- Clean up Southwest Detroit like Lincoln Park and other suburbs. Pave our unpaved streets and put in curbs, plant trees, and open flood pumps when it rains so we won't be flooded out again. Sweep our streets regularly, keep our streetlights burning, check the crack houses, and clean up the dope problem in our City. Very truly yours, a World War II honorably discharged veteran.
- The street cleaner should come around more than it does. I have been here for one and one-half years and the street cleaners have been around three times. Plus the bulk garbage should be picked up more than once a month. There should be more lighting in the neighborhood. Why don't you let the three sweepers that do the streets line-up one behind the other and assign them to a section and do the streets once a week.

- I don't mean to be so negative about so many areas but your descriptive words didn't fit some situations. Overall, I generally feel safe but I'm always looking over my shoulder. City services vary from area to area with some better and some worse. Problems include vacant buildings, poor roads, unmowed vacant lots, poor bus service, trash/litter on streets, poor lighting, and safety because I have been a victim of crime (e.g., theft) 8 to 10 times. Fire trucks respond quickly to my home but I hear about poor equipment and response in other areas of the City. In terms of police response, it appears that because they're short staffed they have to make decisions about what to respond to, which doesn't always coincide with my concerns or those of the public on a whole.
- Streetlights in my neighborhood are good, but sometimes I drive into areas with no lighting for blocks.
- There are comments on the survey form, such as, a police officer for the neighborhood, recreation centers, programs and classes that I was not aware of. On my street there are no lights. There never have been any lights. When people come down our street, they stop and turn on their bright lights. There are too few traffic lights between Greenfield and Southfield (near Herman Gardens). There should be a signal on Joy Road and St. Marys.
- Streetlights on Jefferson remain knocked down or out for six months or more. There is garbage and litter in all vacant lots along East Jefferson and Alter Road. Downtown area parks remain unkempt with weeds instead of flowers. Old buildings on Belle Isle should be repaired or torn down. Thank you for sending me this survey.
- I would like to see more streetlights in the neighborhood, and more streetlights on all our major freeways. I also would like to see a quicker police response to calls concerning burglary. I have a monitored system and it took at least an hour to respond when my alarm was tripped. I live alone and work nights, so this concern is very important to me. But overall, I do believe we have a very good Police Department. I do enjoy living in Detroit. I am willing to get more involved in my neighborhood and recreation centers and City parks to help where I can.
- Our neighborhood lacks monitoring of bulk garbage. I am distressed that my neighbors can put out bulk garbage weeks before pickup time, and never get ticketed. All mattresses, televisions, etc. are an eyesore and I know it doesn't happen in the more affluent neighborhoods. Our streetlighting is not adequate, etc.
- I have been trying to get my mother's alley cleaned for at least five years. I have also tried to get the City to trim and cut down trees, to fix the sidewalk, to tear down the empty house on Merrick Street for years, to get a streetlight on Roosevelt, and to get the police to do something about the streetwalkers who bring their johns on my street and have sex across the street from the church on Roosevelt.
- Roadkill is not picked up in a timely manner. I rode the bus to the State Plaza Building on the Fort Street bus, and it was such a bumpy ride. The street is in poor condition and the bus wasn't much better. The street that leads to Mark Twain school is in dire need of repair. Streetlights are out more than on. We need the lighting system that Lincoln Park has. Those are very bright lights in Lincoln Park.
- We need better lighting and removal of snow on main streets.

- Next time, please indicate streets on the City hall region map with the survey. It was difficult to determine one's district. I favor a fee to enter Belle Isle. It is our jewel but it is decaying from lack of funds for upkeep. I live in the Boston-Edison Historic District. I have lived here for 36 years. We need streetlight improvements, alley cleanup or closure, and more police protection. We spend, as individuals, hundreds of dollars for maintenance and watering of the islands on the boulevard. Sprinkling systems are needed for the flowers on the islands on the boulevards. We also need trees.
- The City should pay attention to cutting limbs around power lines in alleys, and make business owners responsible for maintaining the alleys behind their businesses.
- Traffic lights go out and take days to repair. Streetlights go out for months before anyone looks at them, even after being notified. Vacant lots go without mowing for long periods, and weeds are allowed to grow along the curbs. Sewers, light poles, and fire hydrants are neglected and provided no preventive maintenance. Street cleaning and alley ways are poor. Snow removal is horrendous when sidewalks are covered with snow from the street, side streets are blocked, driveways are blocked, and pedestrians are forced to walk in the street.
- After calls to the City, I had to call channel 7 to get a streetlight repaired. Our street, Asbury Park between W. Warren and Paul has been marked for repavement. However, only minor patch work has been completed. I want to know when the resurfacing will be done. Every time it rains, we have flooding at Asbury Park and Whitlock. The street needs to be raised and better drainage needs to be put in. I have contacted channel 2 because I can't seem to get any answers when I call the City.
- Broken streetlights that continually need repair is a clear indication of a drug house close by. Please bust these houses and fine or seize the property from the owner. Also, enforce the responsibility of the landlord for a renter's actions. This way the dope dealers can't reopen or sell drugs for their bail from that property.
- I think that we need better streetlights, police protection, better and safer parks, more programs for kids, more gyms, cleaner water to fish in, a good warm place for people in the parks, and a Burger King restaurant on Seven Mile and Woodward. Thank you, hope I was somewhat helpful.
- A lot of people including myself, did not know that street cleaning just recently started in the neighborhoods. Public Lighting is bad and so is the Water and Sewerage Department. The City is still not doing enough do stop or slow down the drug situation in our neighborhoods. The crime, police, and the streetlights need a great deal of improvement .
- Common council and mayoral candidates are out shaking hands at election time. Afterward, the winners climb into their ivory towers, remaining there until the next election. Sell their cars and require them to ride buses. Take them to Belle Isle to use the facilities, if they can stand the odor. Have them walk the streets at night to see how inefficient the lighting is. If they want to find out what problems a department is having, let them talk to the workers rather than the supervisors who only paint them a rosy picture.

- I ride the bus everyday. There is no reason why it should take me two hours to get home, when it normally only takes one hour to get to work. It's not heavy traffic either. The buses come when they want and either drive too slow or fast. Sometimes they don't go to the designated bus stops. I also leave at 5:00 a.m. This morning when I left, there were no streetlights. Please do something about the timing of the buses. People work all different hours and also go to church on Sundays. I'm not down on the City, but I know it needs help. My son is a firefighter, so I know more bad than good. Thank you.
- The following lists some of the City's problems: 1. Conditions of streets are deplorable. 2. The infrastructure is obsolete. 3. There are no shopping districts. 4. There is a lack of representation. 5. Residents are over taxed. 6. The City needs more streetlights. 7. There are too many abandoned homes. 8. Too many fire hydrants don't work. 9. Much of the fire equipment is old. 10. The parks are full of dope. 11. Buses don't run on time and are dirty. 12. There are no covered bus shelters. 13. Although the E.M.S. is well trained, there are too few. 14. The Fire Department is well trained, but there are too few. 15. The Police Department is wasted. 16. City information is too hard to access.
- I moved to Detroit two and one-half years ago. My husband is from here. I am from Mobile, Alabama. To be honest, I have never seen a City this bad in my life! As soon as my husband graduates in 2002, we are moving. Instead of improving, I've only seen things get worse. Our streetlight was out for a solid month. I had to call everybody before someone came to fix it. My complaint list goes on and on. I am very disappointed with the City. I really feel sorry for the people of Detroit.
- Streetlight maintenance is not reliable in my neighborhood. I called three times in the last two months to report that the streetlights are off. The Public Lighting Department (PLD) has still not repaired them. At night, it is extremely dark on this block, which can lead to an increase in home invasions. This is why the crime goes up, because the City employees (like those of the PLD) don't do their jobs when they are asked. Also, if the City didn't have all those extra task forces within the Police Department, there would be more police on the street in the precincts to do patrol work, which would decrease the crime rate.
- Please, let's clean up our dirty city, including the streets and expressways, and let's turn the lights on.
- 1. Potholes are a big problem. 2. Next time layout the survey form so that I can omit questions regarding services I have not used. 3. We need better lighting on major streets, especially in the downtown area.
- When the City paved one side of our street, it took them a month and a half to finish the other side of the street. Some of the paving material got into the drain and our street flooded. When the City repairs water mains, it messes up the streets and driveways, and workers never return to fix them. When the snow is plowed, it is put at the end of the street, so you can't see to get on or off the street. When the lights go out, they stay that way for months. When the City fixes the streets or paves them, the water gates and manhole covers are exposed for months.
- The parks and bus service need improvement. After storms, the power outage experience of the City is bad.

- I'm not pleased with the streetlighting, the parks, or the bus service. I don't like the condition of the downtown area, especially Woodward Avenue. It looks like a rundown slum. I don't like downtown parking, either. Detroit has a tremendous amount of improvement to make.
- We need more lighting on the streets of Detroit, especially in the neighborhoods. The snowplow broke the cement at the end of my driveway on the street. I would like to volunteer for a lot of things on the questionnaire. I am a disabled senior.
- I think that the neighborhood I live in is in a very depressed state. With the abandoned and burned out houses, and the debris left on lots, it's very hard for the average person to have respect for the area in which they live. I live on a dead-end street and there are never any passing police that patrol by my home. Streetlights are rarely lit. I keep my yard and home nice but it is sad to see all of the debris I have to pass by before getting to my home. Detroit needs politicians that care. Last year, after that severe snowstorm, my street was never scraped. A neighbor scraped our street or we wouldn't have been able to get out. The Elizabeth Howell Park near my home has its grass cut three times a year and that's it. The children have no swings and poorly kept slides.
- Here are comments regarding City operations: Lights are off for weeks. Cut the grass and don't chop it. Trash is never picked up on the assigned trash day, instead it's picked up on weekends and not Thursday, as scheduled.
- Hopefully, help and correction will be forthcoming, especially for lighting of the streets, cleanliness of the parks (Belle Isle), and snow removal of local residential streets, particularly where the elderly reside.
- Why are the streetlights shut off in different areas at different times?
- The Chicago Street bus line is very slow seven days a week. Streetlighting on Chicago from Wyoming to Meyers isn't working. The Meyers Road streetlights stay off more than on. The Farm-a-Lot program never returns calls to answer questions about garden soil, seeds, and plants. When will the work, which has been going on for the last two years, be done at the Northwest Activity Center?
- The main areas that need to be addressed are the Police Department and the Public Lighting Department.
- I have lived in Detroit most of my life and I am saddened when I look at what we've become. We have bars on most of our homes to protect ourselves, poor lighting, delayed police response, impoverished schools, and decaying neighborhoods. Just recently gangs wrote graffiti on the Southfield Freeway near Grand River.
- Somehow, we have all failed. I sincerely hope you will put this information to good use. I pray for the City to be restored.
- The City needs to restore streets, improve street drainage, trim trees, provide more streetlights, and update fire hydrants. Sidewalks are broken because of tree roots. Also, some trees are pushing the electric wires up because they are too tall. Police, Fire, and EMS services are fine.

- Bus drivers have bad attitudes, especially when I am trying to get to work. It's really hard for me to say anything nice about Detroit, considering I brought my children here and they got killed in a hit-and-run incident. This accident was because of poor street lighting and the traffic signals not working properly.
- I have lived in Detroit twelve years and the streets are bad, the lighting is bad, it's a very nasty place to live. However, garbage pickup is fair. What I see on the day of pickup is that they only pick up half of the trash. There is no one to pick up after the pickup men. The grass in the lots gets as tall as you are, and when you call certain places about your area, they want you to do their work for them. I think if you call in to be a good person, they act like you are the wrong person. People that work for the City need to be checked, as I have arrived home to find City workers parked in our alley.
- The street lighting is very bad in the City. We must go outside the City to get the best pricing on food, clothing, home improvement stores, or department stores. Parks have become loitering camps for the homeless.
- The City of Detroit is in dire need of a rail system. They also need to improve the bus system by increasing the number of buses, and by decreasing the time between pickups. The Public Lighting Department should increase the number of streetlights on major and residential streets, as well as the alleys to the level of Chicago, Illinois. We also need to have snow removed on every street starting at four to five inches, as well as salt applied to the streets.
- I love Detroit, but I have a problem with the litter in and around the City. I would like to see it mandatory for neighborhood stores to keep their surroundings clean daily. Also, some areas should never have the streetlights not working.
- My top concerns: Prostitutes on every corner on Michigan Avenue between Wyoming and Livernois Streets. No street lights. The thieves and scrappers with shopping carts taking this city apart brick by brick.
- Can the police departments be trusted? I've only been able to pick four serious candidates for City Council. Being unarmed, keeps me from attending city events. The lights in our alley have not worked for over a year. I can't think of anything nice about this city. I will relocate as soon as possible.
- A lot of things in Detroit, Michigan need a lot of help like streetlights that do not work, cleaning up trash on lots, and repairs to the City streets. Also, tear down houses that have the D (for demolition) on it. There are a lot of crazy people out here. Children need volunteers and parents to watch over them in the morning and after school.
- I live in the Capitol and Schaefer Streets area and our streetlights have been off for two and a half months. Before they went dark, they came on later than 8:30 p.m. I also think the bathrooms at all Recreation Department facilities need to be cleaned up. They are filthy, and it is a shame.
- Over all, I think all departments for the most part are represented well, especially the Police Department. In my neighborhood, we have a mini police station where we hold our block club meetings. We are in the process of having free security locks and quality lighting put in at no cost to the homeowners. It has been a pleasure.

- The new streetlights installed in our neighborhood are dim, in comparison to the bright lights that were replaced. Although the alleys are closed, streetlights would cut down on stolen cars being dropped off. Tickets should be issued to those who don't keep their portion of the alley clean. We pay for police security monitoring, and they show up a day later, explaining something else took priority. Personally, I feel neighborhoods have been forgotten and thrown to the curb, and sacrificed for the image "downtown" gives Detroit. This isn't fair. We are taxpayers. Pay attention to the little people in the neighbors, as we have stayed in the City. We are Detroit, not your buildings downtown, and certainly not the suburbs. Make our neighborhoods say, "We are proud to say we live in and support Detroit". Thank You.
- Manor Street needs additional streetlights from James Couzens to west McNichols. The lighting is poor on Manor Street. Please note that the street is unsafe.
- We need more police protection in our neighborhood. We have too many dope heads walking the streets and going to dope houses at all times of the day. Cars speed up and down our one-way street and play loud music. I am a handicapped senior citizen and my automobile had the back window busted out last year. In 1984, I was hit on the head, knocked down, robbed, and my purse was snatched. I observed the two men who did this and I called the Police. The Police claimed that I had to see what house they were going into. My purse was cut off my shoulder in 1999 at Harper and Cadillac streets. I have to stay locked in my house with all gates locked.
- The streetlights have improved under Mayor Archer, however, some streetlights are missing and have not been replaced. I live in the Grand River and Six Mile area, and I never had snow removal until last year. I have lived in Detroit all of my life, and I would like a copy of the results of the survey.
- Abandoned houses are not torn down promptly. Local streets are not repaired promptly, if at all. To have streetlights lit at night is a luxury, which doesn't happen often. There are no major stores selling food in this zip code. Not enough police presence within the neighborhood streets. No visits from officials of the City, other than them going to the gang area near Vernor Street in the 48209 zip code area. Can the mayor or his staff find southwest Detroit?
- I am sixty-four years old and I do not go to the parks or ride the buses. I feel very safe in my neighborhood during the day and most of the time at night. We need brighter and more streetlights and hope we can get them.
- We need to have all of the abandoned buildings torn down in our neighborhoods, especially around public schools. We need more streetlights and public garbage cans on our main streets. Also, we need proactive and effective civil servants in City Hall. But, I can't stress enough the need to remove the burned out buildings.

- I would suggest the following: 1). Clean I-94 from Moross to Michigan Avenue, which is the only freeway that is very dirty. 2). Abandoned vehicles on any street should be towed within two to three days. 3). Bulk rubbish should be removed immediately or issue a violation to the owner of the property. It's really an eyesore and yucky, and there is nothing like it in the suburbs. 4). Streetlights should be replaced regularly to deter crime. 5). Mow grass in the city parks regularly. 6). Do not increase property taxes every year. 7). City cars should not be used on personal business, like shopping or picking up Blockbuster movies. 8). Properly schedule the DOT bus runs. Please be aware that a lot of DOT buses park on Moross Street near St. John Hospital. Curtail bus schedules when no riders are on the route.
- I am living on hope that the city services will be improved with this survey, and that crime, abandoned cars, empty houses and vacant lots will get needed attention. I asked for service for an alley light that did not work, they came out and put a bulb in a broken light fixture, and now the light remains the same, still not working. I am very disappointed in some city services.
- Our streets do not look clean, our alleys are not clean, and we don't have heavy equipment to begin to clean the alleys. Our neighborhood has animals such as possums and ground hogs roaming in our yards. The DOT buses are always late which results in my children being late for school two to three times a week. We also have a dull streetlight on our block. 911 service is very poor, police response is poor, detective work is unsatisfactory. Our police headquarters needs updating with computers and finger print matching machines, and we need new schools and recreation centers like they have in the suburbs.
- Streetlights are not reliable, as they are not working in the fall when it gets dark earlier.
- Trees need trimming, as it is very dark at night. The sewers need cleaning as water stands in the streets after it rains. Also, the streets need resurfacing and sidewalks need work done on them from damage from tree roots.
- Patton Park is the closest park to our home, and it is filled with broken glass. There are people sitting around drinking and getting high, no place for kids. The traffic signal light on Gartner and Springwells Streets has been missing a green light for three weeks.
- I feel as though the people living in the south Schaefer area of Detroit are totally ignored. It takes forever to get any City services, i.e., fixing blocked sewers, non-working streetlights, tree trimming, etc. Seniors and disabled persons are not made aware of services and programs available to them. It's as though we are the City's stepchildren.
- We need more streetlighting in all areas.
- We have a streetlight on Ohio Street between Six Mile and Curtis which has been out for a month.
- The streetlights on my block have been out since March 2001. I have reported this several times. Please repair this streetlight, as it is very dark at night.

- Drugs and prostitution in the neighborhood are bad, police don't patrol the street everyday, light service stinks, there is drug dealing and prostitution on every other corner. This occurs every morning and all day and night. Then you stand outside all day waiting in the dark for a bus that never shows. So, then not only are you scared, but you're late for work or school. If you want to know more, stand out there yourself.
- I am a DOT driver and I don't rely on public transportation. At one time I did, but service was cut which put me in a bind. Since then, I have not put myself in a situation where I had to depend on public transportation to get anywhere. As far as streetlights are concerned, I can understand the need to cut energy costs, but why can't they turn off every other streetlight, instead of the entire area?
- If bulk pickup was weekly, it would lead to cleaner sidewalks and streets. The police should be more aggressive in dealing with drug houses. Streetlighting needs improvement, as it will lead to decreased crime in the neighborhoods. I love the City of Detroit, regardless of city services, and I do see some improvements.
- Years ago, our streets were cleaned at least once a month. Now we pay more taxes and get less service. The streetlights should be on every night to prevent vandalism. When people are evicted, the landlord should put items out only during the bulk pickup week in that area. The City should provide quality employment for our college students. More money should be invested in the restrooms at Rouge Park. It is one of our oldest parks. Trees should be trimmed more often. More assistance should be given to our seniors with their housing needs.
- I filled this survey out as best that I could. There are a lot of things not included in this survey which should be addressed. First of all, my family has lived here for fifteen years and before this my husband was born and raised just two blocks from our house. I have never seen such lousy sanitation service in my life. Either our block gets missed completely or my neighbor gets his can picked up, and I don't, or vice versa. When this happens, I chase the truck down and explain this to the driver, who then gets very upset and sometimes uses vulgar language. Many times we go out and watch as the driver's drop the can from midair, instead of setting the cans down as they are supposed to. Do you ever wonder why so many cans have to be replaced? Please check out the men doing the work. Also, they are always in such a hurry to get their work done so that they can sit at Balduck Park for most of the day drinking and whatever. Yes, the television report was right, I have seen it with my own eyes, so forget the line about them being on lunch, I wish I had a five to six hours for lunch. As for streetlighting, we are lucky if after six months of reporting a streetlight to get it replaced or repaired. Forget about submitting a signed request by the entire neighborhood for more streetlighting or a traffic light, we're totally wasting our time. More streetlights should be put in the middle of all blocks, and more people should turn their porch lights on at night as doing so would detour crime immensely. Chandler Park Drive and Canyon would be a terrific place for a traffic light, especially during the summer with all the softball games that go on at Balduck. As for the neighborhood, talk about a neighborhood that is totally destructing itself. When a house goes up for sale we all cringe. God help us as to who is going to move in, it's probably someone that thinks they can move in like we never lived here before and act like they own the neighborhood. It's turning in to a ghetto with each passing day. I hope whoever reads this really cares.

- We have been told that we have the best streetlights that the City of Detroit operates, and for that we are thankful. But recently, we had to beg for a streetlight to be repaired in the 800 block of Chalmers. We first called in late April 2001, and it was repaired on October 24, 2001. Think of a neighbor who cuts his or her grass just two times a year, and you cut and edge your grass every week. The city cuts two times a year, and that maybe ok in the country, but not in the city. This is especially true if you're talking about being a world class city. You have good police officers in the Fifth precinct who work good with the community, but are put on shifts that don't allow them to operate at their best potential. Belle Isle is great, let's charge an entrance fee. The city has many great parks that deserve the same service as Belle Isle. Let's clean the major streets and fire routes when it snows, but side streets should be cleaned at the resident's expense. How about a rate of \$25.00 per house per season? In general, all cities that have turned themselves around have made their first priority cleaning their streets and making them safe. Make it clean and safe, and they will come.
- The city of Detroit needs more lighted streets. At times, the streetlights are not on when it gets dark or streets have just one working streetlight. This encourages the criminals. There should be more streetlights on and working.
- I work for the Detroit Water & Sewerage Department. The traffic lights in my neighborhood are good, but two of them on Jefferson Avenue near the wastewater plant were "ajar" for a time. It was hard to tell in which direction which lane had to stop or which one could go. I made many calls on this problem and I hope they're fixed now. I haven't had to deal with the Detroit police in any capacity, and this could be a good thing, meaning I haven't had any break-ins, theft, vandalism, etc. Also, I'm satisfied with the security at the wastewater plant. I haven't been to any City parks lately. My experience with them is they tend to have more trash than the Metroparks. I use the city bus system as a backup if my car isn't working. I've had problems in that SMART and DOT buses don't necessarily pick me up at an opposite-system bus signs. My experience in riding the bus system is convenient as it can be.
- Bulk is always on the streets, even a day after pickup. Streetlights are so dim, you can't see people walking out of parked cars. Neighborhood children are out in the street very late at night.
- I am very disappointed in the City's decision to black out certain sections of the city regarding streetlighting. I would think that they would be concerned for our safety, never mind that our tax dollars should cover the cost.
- There is very little police presence in my neighborhood. Streetlights are very poor since the bulbs were changed. There are many abandoned houses not boarded up on school routes and are very dangerous.
- The streetlights are not bright enough. We need free transportation cards for seniors to use in getting to and from doctor's offices in the suburbs. Garbage cans and rubbish should not be put out until the day before pick up, especially garbage cans overloaded with the lid propped open. There should be an enforced penalty of say \$10.00 for non-compliance.
- Detroit looks like the pits of hell. The streetlights don't work consistently, neither does the community at large. The neighborhoods are eyesores. There are abandoned buildings throughout metro Detroit. The streets have millions of potholes. Belle Isle is a horror flick after 8:00 p.m. The police department is so busy flirting. Detroit is an embarrassment.

- Periodically the lights are out in my apartment for two days or more. I am concerned that there aren't appropriate waste receptacles throughout the city to minimize littering. I am upset about the new homes that are built in the area. I don't believe they are being built to keep life-long Detroiters in the area. Also, this City does not have the convenience of the suburbs. I also would like to see a book store downtown.
- I am a senior citizen and I live across from a known drug house. The Detroit police have given reasons for why they can't rid my neighborhood of this problem, of which I don't agree. The streetlights haven't been out for at least 2 months, and this is not the first time they have been out for a long period of time. We have lots of traffic with very loud music at all times of the day.
- I live alone in Detroit and it's terrible at night with the carrying on in the street. If I could leave here, I would as fast as I could. I had Detroit Sewer Department men here twice this year and they cleaned the storm drain and the sewer in the alley. They were nice men and were very cooperative. I also had to have a tree removed from the power lines in my alley. When I called, they came out right away and were also very nice.
- Could we please demolish the burned out houses? The maintenance of streets needs to be improved by completing repaving, instead of patching, patching, and repatching the streets. We could use a few more streetlights in our neighborhood. As for working in city government, I know about departments working with limited staff or being understaffed, and working with antiquated equipment. I feel we could rid most of the negative situations by hiring more people, and providing proper training, and regular maintenance of vehicles and equipment.
- The police need to focus more on neighborhood issues and responding to neighborhood concerns. Far too many buildings are torn down because the City refuses to deal promptly and effectively with irresponsible property owners. The state of the City's schools is a major reason families leave or do not move into the City. There needs to be a major overhaul of the structure and running of the schools. Older school buildings are not maintained and new ones are poorly designed and built. I am aghast that certain individuals are still employed by the Public Lighting Department. The department is unresponsive to citizen complaints and horribly run. The city needs a plan for replacing and/or upgrading streetlights and maintaining them. Underground wiring should be used for all replacement of wiring. We will look like a third world country with the overhead wiring the department is currently proposing. The city must develop a regional transportation system like other major urban areas. It must be clean, reliable, safe and easy to use.
- The streetlights are unreliable. The Police Department is lax, unknowledgeable, lazy, very uncaring and late in responding. The ice and snow removal is a joke, they don't clean or plow anything around here as we get stuck up and down the streets every time. Get the lead out and clean our streets fast. There should be a toll-free reliable phone number to call for such problems.
- I have not used DOT transportation in many years, but when I did the service was bad in regards to the length of time waiting for a bus along with the cleanliness of the buses. City streetlights have gone down in quality, and most of the time the streetlights are not functioning. Also, in the summer the grass is allowed to grow too long before cutting. This is a problem on the street corners because it blocks the view of oncoming traffic, and of course, looks pretty bad.

- We need better streetlighting in Detroit and more police patrolling the streets, especially during the evening hours. The City needs to quickly tear down vacant homes and buildings. The residential neighborhoods should be cleaned on a weekly basis.
- I would like to see the grass cut more frequently in vacant lots and all abandoned buildings torn down. We need more streetlights, all abandoned cars should be towed away, and police should be patrolling the neighborhoods, and we should have better police response to calls regarding loud music, drug trafficking, and loitering.
- Recreation Department services have improved in my neighborhood as the grass in the parks is cut on a regular basis, trees are trimmed, and trash is removed on a regular basis. However, services of the Public Lighting Department in the parks is a disaster. Streetlights have rusted at the base, and the pole is laying on the ground with an orange cone next to it for the past eight years. From time to time someone from the department will come out and move the cone, making it look like the lights are going to be repaired. When I ask them when they will be repaired, they reply that they do not have the parts to make the repairs. Some affair for a world-class city.
- What is going on in the Water and Public Lighting Department s? They are understaffed and their wages are not competitive with the private sector, training is almost nil, and the use of private contractors is overwhelming. How many millions of dollars has been spent on private contractors? The Public Lighting Department is working with drawings that are still on linen, and changes have to be inked in. The Water Department needs youth on the crews that repair the leaks. The trolleys should have been left in for public transportation, but I guess General Motors (GM) had enough pull to have them removed. I understand trolley number one is still doing well in Mexico. The people mover is fun, but an overhead monorail would do more for moving people. This would be easy to construct and efficient to run. However, all things take time and that is if GM will let you. Why can't the DOT bus system be as efficient as SEMTA? How many tree trimmers do we have? I think it is only two. City employees get a pay decrease every time parking goes up. Snow removal is a joke. I understand though – it's business as usual in a world-class city.
- We need a streetlight in the alley behind my house. It has been out-of-service for four years. Also, we need the alley cleaned out because the thieves have been breaking into our house in broad daylight. The sewers need to be cleaned out so water won't back up when it rains. The trees need to be cut, my sidewalk needs fixing, but I can't afford to pay to get it fixed.
- Too many misfits at the Fourth precinct. Put some of those bodies out on the street. They need to be more visible. Sitting on a chair in the station does not deter crime. Even a "drive by" at the local recreation area could help. Why can't patrol cars report outages of streetlights?
- If each department in the City government saw that their positions were done well, the City wouldn't need volunteers. I requested a streetlight almost two months ago, but I never saw it. Whenever I call for City services or to check on a request you've put off, I am passed from one person to the other. Services are linked just like education. If everyone took care of their link, the chain would remain strong. Everyone complains about the Police Department. Why?
- I don't agree with the way the City handles snow emergencies, streetlights not working, street cleaning, bulk pick up, garbage pick up, etc. The streetlight in front of my house was out for five years and I called every day.

- The condition of the streets, the Public Lighting Department, and demolition of burned out vacant buildings all fall in the category of failing. If something is done about these problems, the quality of life will improve.
- This citizen survey could really be the start of something good in Detroit, if the survey is for legitimate reasons. The quality of Detroit streets, the streetlights and the unsightly garbage on our streets are all unacceptable. I can see improvements in the bulk pickup and garbage pickup. This City really needs some new progressive leadership. I hope that mayor-elect Kwame Kilpatrick is the real McCoy. Whoever is responsible for this survey should be recognized.
- Your streetlight service could be much better. Demolishing vacant houses needs to improve in this neighborhood. Also, give tickets to citizens who do not clean up their yards.
- Some City employees are helpful and polite, and there are some who are not. My house was torn down even after I paid for a postponement, which was an allowed time for repairs. There was \$800 worth of new lumber, roof vents, 50 pounds of roofing nails, 50 pounds of #8 sinker nails, a seventeen cubic inch freezer, a twenty-three cubic inch refrigerator, books, clothes, electric double oven stove, dining room furniture, all inside the house at the time of demolition. My point is that there are some miscommunications between City departments. The public by and large is not notified of most special programs. Drug dealers are prospering in our neighborhoods and the police are rude and unhelpful. The streetlight in front of my house has been out for years and the trees on city property adjacent to my house need trimming.
- Could you tear down the house down the street that has been on the list for demolition for three to four months? And could we please get a streetlight that works, the street repaved, the alleys cleaned, and the drug houses shut down so my kids can go outside. It is very unsafe.
- The Public Lighting Department should trim trees around the streetlights and the wires to the lights. Streetlights do not provide light if tree limbs cover them. Wires break in storms when the tree limbs hit them. Local streets are very bad and are in need of repaving. Repair will not do any good. City owned vacant lots should be better maintained as over grown grass and weeds detract from the street and the City. With the additional revenue from the casinos, which is additional money for the City, services should be enhanced. We should not have to cut City services.